



VS Quarterly Newsletter

July 2023: Vol 10/ Quarter 2, 2023-2024

About Us

Who We Are

We are employees of the Alberta RCMP, based out of Headquarters in Edmonton, who are dedicated to providing support and resources to enhance service to victims. The Alberta RCMP Victim Services Program is comprised of the Program Manager; Dana Overton, and two Victim Services Program Support Coordinators, Tara Skeoch and Caitlynn Colonel.



(Photo credit: Alberta RCMP "K" Division)

Our Role

Our role is to provide support to RCMP-based Victim Services Units in the Province, working closely with our partner, Alberta Public Safety and Emergency Services (PSES) Victim Services (formerly Alberta Justice and Solicitor General – JSG).

Together we provide services to Albertans in accordance with the *Canadian Victims Bill of Rights* and the *Alberta Victims of Crime and Public Safety Act*. The RCMP Victim Services Program is part of the Community Safety and Well-being Branch, under the command of Officer in Charge (OIC), Chief Superintendent (C/Supt) Peter Tewfik.

What Have We Been Up to Lately?

Updates for Victim Services Unit Quarterly Reporting

The Program has been developing a way to streamline Quarterly Reporting. For the past few months we have been exploring the use of an online form that will automatically upload into a dashboard. This dashboard will be used by our Program to document and analyze the information received from your units. This will allow us to better support and assist Victim Service Units in the Province.

Our hope is to have the new Quarterly Reporting Online Form operational by the October 2023 reporting period for VSU's to use!

Detachment/ Victim Services Unit Engagement Sessions

During Covid, the Alberta RCMP Victim Services Program had to pause visits to Detachments/Victim Services Units due to restrictions. Beginning this fall (or maybe a bit earlier), the Program is going to start these engagement sessions again! We will be contacting Detachment Commanders, Liaison Members, Victim Services Personnel and Victim Services Boards to set up an in-person visit to share information and inquire about any additional supports your unit may require.

We look forward to meeting with your unit in the near future!

Important Dates

August 7th: Heritage Day (Alberta) and Terry Fox Day

September 4th: Labour Day

September 10th: World Suicide Prevention Day

September 30th: National Day for Truth and Reconciliation



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Team Feature – Menasha NIKHANJ, Director of Community Engagement and Outreach

Hello!

A bit of background is that I have 34 years of experience with the Government of Alberta and 20 years of that was front line. I spent several years as a Child Protection worker, then worked to create a joint police and children's services investigation of child sexual abuse training. After this, I spent one year with Edmonton Police Service Beat Officers and 14 years were spent with the Edmonton Police Service and Children's Services in a Joint Operation Project called the Child at Risk Response Team (CARRT).



After my front-line experience, I moved over to Justice and Solicitor General, (now known as Public Safety and Emergency Services) Public Security Division, for 14 years, where I started with the Priority Prolific Offender Program (PPOP) as a Policy Analyst for a year. I then became the Manager there and eventually the Director of Integrated Community Safety and Specialized Policing. In that role, my team and I developed the Integrated Offender Management framework which is now one

of the pillars of the Crime Reduction Framework for the RCMP and two of the larger municipal police agencies.

My work history has very much been about collaboration, joint partnerships and systems change, which is in line with the education that I received over the years. I have a Bachelor of Social Work, and as I find systems so interesting, years later I got my Master's Degree in Science in Organizational Development and Leadership. I was chosen as the recipient of the Rotary Peace Fellowship Scholarship (certificate program) in 2019, and went to Bangkok Thailand to study International Peace and Conflict.

I have worked with many Police Services over the years in Alberta, Nationally and Internationally. I have much respect for the work that police officers do in their communities. It was always the goal of every position I have had to create a system that supports front line members and creates safety for citizens.

I retired from Government (for two weeks) and started my new position as Alberta RCMP'S Director of Community Engagement and Outreach with the Community Safety & Well-being Branch on May 23, 2023, which to quote C/Supt Peter Tewfik is a "perfect fit". I have already met some great people within the RCMP, doing great things within their communities and I hope to help and be a part of that success!

Fun Fact: About 5 years ago, I got into Formula 1 racing! I have watched every episode of Drive to Survive on Netflix and am going to my first Formula 1 Race in the paddock on July 1st in Silverstone, UK!! And there is a town in Wisconsin, named Menasha (I was not named after the town!) and they have sent me swag and hoodies from their Police Department, Fire Department and Library. I will sometimes wear those hoodies and tell people that I have my own Police, Fire and Library. 😊



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Partner Feature – Kati JACKLIN, Liaison – Police Based Programs, Government of Alberta - Public Safety and Emergency Services



I work at Victims Programs with the Ministry of the Public Safety and Emergency Services. I joined the office back in March of this year, so thought it was a good opportunity to introduce myself. Our office funds the Victim Services Units and we work closely with the RCMP Victim Services Program to support the units across the province. Prior to joining the Victims Programs office, I provided direct services to victims during the court process in Ontario. Looking to progress my career, I stumbled upon the work the department was doing, specifically the work around the redesign of victim service delivery, and wanted to contribute to the project by sharing my experience and knowledge working directly with victims. So here I am, 2584km from home!

I've had the opportunity to travel to a few communities to meet with the dedicated and passionate people doing the frontline work. There are more stops in the coming months, and I have to say, it has been one of my favourite parts of the job so far. Being new to the position and to the province, it has been invaluable to learn directly from the people doing the frontline work. At times I do miss the frontline, especially being in the courts, so if

you happen to run into me, please share any of your current experiences of what is happening on the frontline.

A little bit about me - I really enjoy playing any and all types of sports. I've played hockey and baseball for many years and hope to be able to find some teams to join in Edmonton. This may not make me very popular around here, but I am also a big Leaf's fan! Alberta truly is a beautiful province and I am planning on traveling the province more. If anyone has any suggestions for places to travel, feel free to pass them along.

I hope to see you around!

JOIN 2.0

Recently, JOIN 2.0 was announced. Victim Services Personnel are NOT intended to be part of the initial roll over into JOIN 2.0.

Liaison Members/Office Managers: Ensure no Victim Services Personnel are included in the roll-over into JOIN 2.0.

Program Managers: Please ensure personnel do not submit forms to be transferred into JOIN 2.0. If your unit has already submitted the forms, there is nothing that needs to be done on your side, the AB RCMP Victim Services Program will make the necessary adjustments on our end.

Quarterly Reporting

Thank you for submitting your Quarterly Reports on time each quarter! We use these stats and numbers to ensure that LMOU obligations are being met, to determine where further supports are required and to ensure that referrals are being consistently received in each VSU. These stats ensure accountability, transparency and accuracy for both the RCMP and VSUs.

Reminders:

- 1. For approximate volunteer hours, include the on-call hours of all personnel.**



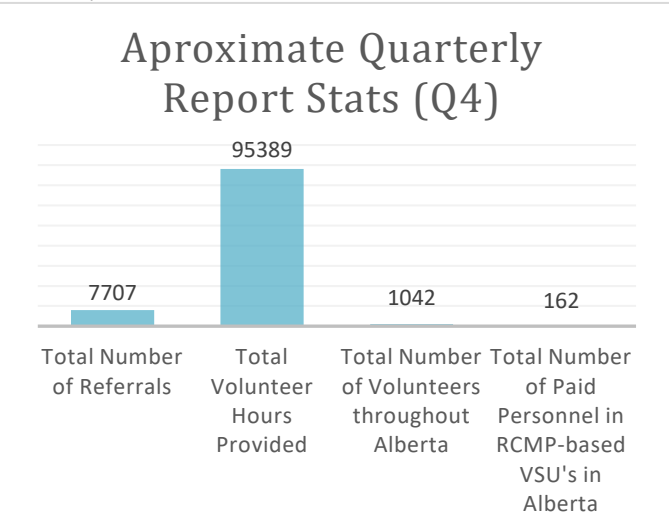
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2. Please ensure to note all Detachment Commanders and Liaison-Members for Detachment areas assisted.

Providing this report on time to the Alberta RCMP Victim Services Program is part of your LMOU responsibilities. The next Alberta RCMP VS Quarterly Report is due *****July 20, 2023*****

Quarterly Reporting – Snapshot

Based on the information provided to our Program, here is a quick snapshot of RCMP-based Victim Services Units in Alberta based on Quarter 4 (Q4) alone (January-February-March).



Training

LMOU Training

We are holding one LMOU Session this quarter:

1. September 28th at 18:30 Hours. This will be a virtual open session over ZOOM for anyone who is able to attend.

Our facilitator will take your group through the LMOU, provide clarification on roles & responsibilities, do Q&A and do scenario-based learning. This training is beneficial for all Members in a Detachment and all Victim Services Personnel. If you would like more information about the training, contact our unit.

JOIN Training

Court Support is a core function of the VSU role. The next JOIN Training Session is September 19th, 2023 at 10:00 hours. This training is available to all paid personnel. If you or someone in your unit requires this training, or you would like a refresher on the program, reach out to Tara SKEOCH.

Agora Training for Victim Services Paid Personnel

This training platform provides access to a variety of training topics available within the RCMP environment and is available to Victim Services paid personnel only at this time. We encourage you to take advantage of this training platform! Contact our program at K VICTIM SERVICES via Outlook with the names and HRMIS numbers of those who would like Agora access. If you have any questions, we want to hear from you!

Agora Course Feature: Victim Services Referral Process (VSRP – K Div) Divisional (001368)

This eLearning video goes through Victim Services Referrals in Alberta. The purpose of the online course is to ensure that Regular Members (RMs) in K Division understand how to accurately complete the KD5151 Victim Services Referral Form, the policy requirements for submission of the KD5151 and how to accurately apply mandatory victim scoring to their PROS files.

This video outlines the accurate completion of form KD5151, Victim Services Referrals in Alberta, and emphasizes the importance of each of the form fields as they directly assist victim services personnel in providing legislated rights to victims in Alberta. The video explains the policy supporting the KD5151, as well as the security requirements for submission of the KD5151, and the mandatory victim scoring in PROS. This is a K Division training. The duration of the video is approximately 15 minutes.



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Featured Support Agencies

Alberta RCMP Restorative Justice Program and Community Policing

The Alberta RCMP is excited to announce that the Community Safety and Well-Being Branch have evolved a Restorative Justice/Alternative Justice (RAJ) Unit in the Social Engagement arm of the branch. The Social Engagement arm also includes EDI (Equity, Diversity and Inclusion) and Hate Crimes. The work that is cultivated in the Social Engagement arm is truly driven by community. It is the community voice that informs our practice and policy – for the people by the people.

The role of Restorative Justice (RAJ) is to support the RCMP internal processes that provide our members with the tools and community resources to support this work. We also understand that there is not a static definition of Restorative Justice nor Alternative Justice and its purposely left broad to allow our very diverse communities the opportunity to define the social, political implications of Justice. More importantly, they will decide how it is integrated in their respective communities through the development of Restorative Justice Committees (entities).

One definition of Restorative Justice truly resonates with me and I will share that with you to create a context for this article...

Restorative Justice focuses on addressing the harm that crime causes and encourages the accountability of the accused. The victim, accused and the community come together to first identify the concern and then addresses the needs. It's based on the perspective that crime is a violation of relationship. – RM Kirstin Appleton (Government of Alberta/RCMP Hate Crimes)

We understand that citizen's best interest is served by customary laws which are an expression of societies (community) most closely (and long) held beliefs. RAJ uses the customary laws and practices of our Restorative Justice Committees to inform outcomes for our Crown or Common Law partners as well as our RCMP Members. "Community policing under the rubric of restorative justice no longer regards crime as a series of individual events but as a phenomenon that emerges from the nature of communities...consequently, the police alone cannot control crime without the involvement of the community."

Best practices in community policing "should promote self-help, self-policing, and self-organization among communities committed to improving the quality of life for all residents." (Caroline G. Nicholl, 1999).

Let's discuss how RAJ goes beyond just "community safety" ...

Some research shows that the psychological benefits for victims who participate in Restorative Justice can include a "change in victims' trauma symptoms, decreases in levels of fear, reduced desire for revenge." Moreover, the one who has created harm sits at the circle with the victim, the Elders and community members, and knowledge is shared around laws and the importance of relationship, of interdependence for the greater good. These circles allow for reflection on the collective conscious and what is greatest good for all involved. It also imparts teachings on how one can judge their own actions, know possible consequences, and see the situation through the eyes of another, the victim. Developing this knowing, empathy and remorse may help in crime prevention. Facing up to your community instead of a judiciary will be more of a deterrent to those who are invested in the community.

We also know that Restorative Justice can be cost saving instead of having an offender processed through the criminal court system where the cost increases to thousands of dollars per day. We also know that social disorder crimes require Treatment and Mental Health diversion, not incarceration. And we also know that recidivism is high for offenders who commit crimes due to survival, homelessness or addictions, so it becomes necessary to include wrap around supports and services in reducing recidivism.

Restorative Justice Processes can occur at any entry point along the criminal justice journey, pre-charge, post charge, pre and post sentencing. And in utilizing RAJ processes along the way such as victim-offender mediation, tribal laws, sentencing circles, forms of restitution, family group conferencing, peacemaking circles, we shift away from punishment and move toward healing.



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My Role...

My role over the next year will be to focus on working with our detachments to increase Restorative Justice referrals across the Division. I will also provide information on Restorative Justice program services, regulations, policies, procedures and guidelines to our Members and community stakeholders. I will be assisting in planning, implementing, promoting and supporting restorative justice committees and strategies. I will also be working very closely with our Provincial and Federal Government in promoting Restorative Justice across all sectors. I will continue to foster our Alberta RCMP Team of Teams philosophy by supporting the internal work of all our units in promoting community safety and well being.

Where to contact me...

Jacqueline Fayant (she/her)

Provincial Restorative Justice Coordinator
 Royal Canadian Mounted Police/Government of Canada
 11140 - 109 St. Edmonton AB. T5G 2T4
 P: 780-412-5756
 Email: Jacqueline.Fayant@rcmp-grc.gc.ca

"I, respectfully acknowledge that the land on which I live and work is my homeland and Treaty 6 Territory, and is home and the traditional gathering place for many Indigenous Peoples."

RAVE Alert Mass Notification System

The Alberta RCMP is now using the RAVE Alert Mass Notification System to inform the public on wildfire updates, crime prevention tips, and proactive police activities.

Once signed up and logged into the system, individuals can choose what locations around the province that they would like notifications for. Notifications will then be sent via text, voicemail, or email, based on the user's set preferences. All user information is confidential.

All Victim Services Personnel and all Albertans are encouraged to sign up for the online system at:

www.getrave.ca/smart911/ref/login.action?pa=CrimeWatchAdvistoryAB.

Good News/ Past Event Stories

Flagstaff Victim Services Unit

Flagstaff VSU had partnered with FCSS, a women's shelter and a Sexual Assault Centre to offer two days of training on the topics of Domestic Violence and Sexual Assault. Noreen METZ, Flagstaff VSU Program Manager, was the MC of the two-day event.

There were around 50 last minute cancellations due to the fires throughout Alberta, and yet there were still around 50-60 participants who attended! The reports coming back were that it was one of the best trainings some individuals had been to, as it all related to how they do their jobs, what to expect from the different organizations when we bring our victims there, or when a soft hand off is made.



One comment from a community partner who worked in the woman's shelter mentioned that after listening to the Police and how they do an investigation, she had no idea how much time and work is put into each file! The community partner said this

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was because they only see the end of it in court. She said she had a new respect for the RCMP Members and could help someone understand the Police's involvement and eventually help an individual to understand what is happening.

The court presentations were awesome, as the training had both sides of the justice systems represented (criminal and family). The event also hosted a panel afterwards where three lawyers answered some well thought out and tough questions!

When Noreen chose the presenters for this event, the vision was from the lens of - what can/does happen when we have a victim of Domestic Violence or Sexual Assault, from the start of an assault to completion (whether that's court, a return to the Subject of Complaint or anything in between) - what does it look like for the entire process for clients? Who will staff and victims be interacting with, what can everyone all expect, where can personnel collaborate, and having staff know the processes and structures of the referrals that are given out so staff know what to expect. therefore, once learning all of these key ideas, victim serving personnel can help victims before they even enter an agency, as staff will already be able to tell them what's about to happen.

The event focused on trauma informed care, education and working together with the victim/survivor as the primary emphasis. It was a great 2 days!

On June 17th, Flagstaff Victim Services Unit also held a community event to celebrate the RCMP's 150 years.



This event was held at the Killam RCMP Detachment. Many RCMP Units attended, as well as local Emergency Services and there was also a dunk tank!

Article and Photos Submitted by: Noreen Metz, Program Manager, Flagstaff Victim Services

Victim Services Society of Stony Plain, Spruce Grove and District

Parkland RCMP hosted an RCMP 150th Celebration at the detachment in Spruce Grove on Saturday May 27, 2023. The success of the event was shared with local businesses and agencies within the detachment area who have supported victim services through generous sponsorships and volunteers kind-heartedly donating their time.





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The RCMP Detachment extended their sincere gratitude to the following participants:

West Parkland Gas	St Anne Natural Gas
North Central Co-op	Stony Plain Kinsmen
Rotary Club of Spruce Grove	Veteran's Canteen
City of Spruce Grove	Town of Stony Plain
Parkland County	TNT Inflatables
Aspire Phycology	
Alberta Parenting for the Future Association	
Spruce Grove Library	Y.I.E.L.D.
Ron Reese Vintage Cars	RCMP Air Services
RCMP Veteran's Association	RCMP Collision Analysts
RCMP Police Dog Services	
RCMP Indigenous Policing	
Parkland Search and Rescue	
Victim Services Society of Stony Plain, Spruce Grove and District	

Article and Photos Submitted By: Jenelle Jean, Program



Manager, Victim Services Society of Stony Plain, Spruce Grove and District

The 5-hour event was thoroughly enjoyed by over 1000 guests.



The celebration also provided opportunities for community members, young and old, to interact with local police and establish positive relationships. Relationships that will help promote a healthier, safer community.

The RCMP Recruiting Unit, who was also in attendance, shared that there was a lot of interest from the public about a career in the RCMP.

The Victim Services Unit had an info table at the event and provided 10 volunteers (advocates and board members) who assisted the Detachment in various capacities during the event!

Red Deer City Victim Services Unit



The Red Deer City Victim Services Unit hosted a Symposium in Red Deer on May 15th to recognize Victims of Crime and Survivors Week. They had over 20 agencies join them at the Harvest Centre to share how their agencies support Victims of Crime, what services they offer and better ways each agency can connect moving forward. It was a full day of learning, lunch, and guest speakers. Almost 100 people were in attendance!

Article and Photos Submitted By: Cst. Grace Jeanveau, Program Manager, Red Deer City Victim Services Unit

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Fort Saskatchewan Victim Services

On May 3rd, the Fort Saskatchewan Victim Services team took part in a Mental Health Walk. In attendance was Erin Dahl's Therapy Donkey, Irene.



Article and Photo Submitted By: Erin Dahl, Program Manager, Fort Saskatchewan Victim Services

Strathmore Regional Victim Services Society

On June 3rd, Strathmore Regional Victim Services Society brought out their bling and finest demin with a Denim and Diamonds event. They had The Dueling Piano Kings in attendance, who put on an amazing show!



Marilyn Roughley, the Program Manager, said the event was a great success and lots of fun for everyone who attended!

Article and Photo Submitted By: Marilyn Roughley, Program Manager, Strathmore Regional Victim Services Society

Airdrie and District Victims Assistance Society

On June 9th, The Mayor of Airdrie hosted a golf tournament with the fundraising dollars going to the Airdrie and District Victim Assistance Society. In attendance was Emily Marston, Miss Calgary 2023, and of course the Mayor, Peter Brown. Cst. Jennifer Weedmark represented the RCMP, she did an amazing job driving the golf cart and organizing some geese!

The tournament was a sellout and a fantastic day for everyone who took part! There were several volunteer advocates who attended to help out and some of



them took part in some rounds of golf. Several Members also played and the winning team had Cst. Justin Butt and George Maffen, K Division Chaplain Coordinator, on it.

Lastly, Jake, the victim services trauma dog, enjoyed all the attention he got and then slept like a baby for the 2 days after!

Article and Photo Submitted By: Debbie Reid, Program Manager, Airdrie and District Victim Assistance Society

Horizons Victim Service Unit (Taber)

On May 18th, the Horizons Victim Service Unit in Taber took part in a Victim of Crime Week Event. Victims of Crime Week is recognized across Canada and was on display in Taber. Community members in attendance were treated to an evening of education on the Justice System and the role of Victim Services (VS). Presentations by the Crown, VS Staff, VS



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Support Dog Program and participation by actual victims provided an in depth look at a world that attendees have not known. It was a congenial evening and the Horizons VS Team did a fabulous job.



Article and Photo Submitted By: Alf Rudd, Program Manager, Horizons Victim Service Unit

Ranchlands Victim Services Society



The Ranchlands Victim Services Society and the Fort MacLeod, Crowsnest Pass, Pincher Creek, Piikani Nation and Claresholm RCMP Detachment have been recognizing and rewarding young superheros for being outstanding citizens through the month of June! They have been giving out “Positive Tickets” to kids all over the communities! There were surprise gifts for all kids who received a “Positive Ticket”, plus entry for large prizes!

Article and Photo Submitted By: Shelly-Anne Dennis, Program Manager, Ranchlands Victim Services Society

Victim Services Fundraisers/Events

August 21st : Eagle Tower Victim Services Society is having a fundraiser golf tournament. The Anthony Gordon Memorial Golf Classic will be held at the Whitecourt Golf and Country Club. Tickets are \$600/Team or \$150/Player. It is Texas Scramble Format. Cost includes a cart. The start time is 9:00am, lunch is provided and dinner is to follow at 6:00pm in the Clubhouse. For more information or to register, contact Brittany at 780-779-5924. All proceeds will be donated to Eagle Tower Victim Services.

August 26th: Vulcan Regional Victims Services Society (VRVSS) and the RCMP and hosting a VRVSS/RCMP Golf Tournament at the Vulcan Golf and Country Club.

For information on the event or questions, please contact tournament organizers Carrie Lepp at kclepp87@gmail.com or 403-485-1122 and Laurie Lyckman at laurie.lyckman@vulcan.ca or 403-423-0143.

September 23rd : Eagle Tower Victim Services Society is holding the Whitecourt Regimental Ball at the Ecole St. Joseph School in Whitecourt. Tickets cost \$125.00 and everyone is welcome! There will be cocktails, dinner, and music!

Tickets are available on Eventbrite.ca. Just search for Eagle Tower Victim Services Society for tickets. If you would like more information, contact Tina at 780-779-5924.

October 14th: Chinook Arch Victim Services invites all to attend the Olds RCMP Regimental Ball! The event will have a silent auction, drinks, dinner and dancing! The event will be at the Olds Pomeroy Inn & Suites from 5pm-2am. The cost is \$100/individual or \$700/table (8 people) before September 14th. If tickets are purchased after September 14th, they are \$100/person and \$800/table (8 people).



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For more information and/or tickets call 403-556-3324 or email jocelyn.boissy@rcmp-grc.gc.ca.

Ongoing:

Midwest Victim Services created a challenge coin to illustrate the partnership between the RCMP and Victim Services, as a fundraiser for Midwest Victim



Services. If anyone is interested in purchasing the coin, they are \$20 for in-person pickup or \$25 if being shipped. Anyone interested in purchasing the coin can email Jennifer HAUBERG, Jennifer.hauberg@rcmp-grc.gc.ca, if interested in purchasing the coin! There is no deadline to order, but once they are sold out, they will be gone.

In-Kind Support Donations

The Alberta RCMP Victim Services Program can donate an item to any Victim Services Unit that is planning a fundraiser. This item is to be used in a fundraising capacity (such as a silent auction). If you would be interested in a donation, please contact K Victim Services with your request.

Myth or Fact

Myth: Victim Services Board Members are allowed to access Victim Services Client Files.

Fact: Board Members are not authorized under any circumstances to know any victim information, including file information. This is due to Board Members not having a RCMP Enhance Reliability Security Status.

Myth: The Detachment Commander sets the expectations for call-out hours of the Victim Services Unit.

Fact: The Detachment Commander should be consulted, but it is not the Detachment Commanders role to set the call-out hours.

5.2.H) Obligations of the Board in the LMOU states:

Establish in consultation with the RCMP and the Local Program Manager the hours of operation for regular service and availability of call-outs of the Victim Services Unit. These hours should be clearly posted in the Detachment and/or the Victim Services Unit office.

Myth: Victim Services Personnel DO NOT need to be advised the RCMP when they have a self-referral client attend their VSU.

Fact: 5.3.U) Obligations of the Local Program Manager in the LMOU states:

When self-referrals and referrals from outside agencies (other than RCMP) are received, document referral and advise a RCMP Member so they can run necessary checks to assure the safety of Victim Services personnel and identify any concerns they may have about the client.

Information going to or from Alberta Human Services (commonly referred to as Children's Services) and the Victim Services Unit will be through a RCMP Member to ensure all stakeholders have consistent and current information.

Contact information and a giveaway are continued on the next page...!



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Contact Us

Questions, comments or concerns. Please contact us via

Outlook: **K Victim Services**

RCMP.KVictimServices-KServicesauxvictimes.GRC@RCMP-grc.gc.ca

Note: Each person in the unit only has one phone number. Please only contact us on our Cellular Number.

Dana Overton:

Work cellular: 587-357-9297

dana.overton@rcmp-grc.gc.ca

Tara Skeoch:

Work cellular: 587-545-6281

tara.skeoch@rcmp-grc.gc.ca

Caitlynn Colonel:

Work cellular: 587-337-3401

Caitlynn.colonel@rcmp-grc.gc.ca

Victim Services Quarterly Search

Quarterly Search Winner!

Thank you to everyone who entered the contest to find Safety Bear! The winner of the Victim Services Newsletter Quarterly Search was Carolyn KUNG, the Three Hills Victim Services Program Manager. We will contact you about sending out your prize.

NEW! Find the Potato!

You may be wondering why the Program is hiding a potato... well, August 19th is National Potato Day and September is National Potato Month. One of our Victim Services Coordinators, Caitlynn Colonel, would say that potatoes are possibly one of the most amazing and versatile food items out there. We have hidden an image of a potato somewhere in this newsletter. If you'd like to enter a draw, please send a screenshot of where you found the picture to K Victim Services via Outlook to be entered to win a prize! The winner will be announced in the next newsletter. Diary date to enter the draw is September 29th, 2023.